



## OEM Product Warranty Information

### Limited Product Warranty

MaxxAir Ventilation Solutions warrants to the retail customer that these products shall be free of defects in materials and workmanship for the following time periods from date of purchase as follows:

- Vent Covers 6 years
- Fan/Mate 3 years
- Turbo/Maxx 2 years
- Maxx/Fan 1 year

During the warranty period, MaxxAir Ventilation Solutions will, at no charge, repair or replace defective product or, at the option of MaxxAir Ventilation Solutions, issue a credit on account for the original purchase price of the product within a reasonable time. MaxxAir Ventilation Solutions at its sole discretion will decide if the unit is to be returned to MaxxAir Ventilation Solutions. This warranty does not extend to any MaxxAir Ventilation Solutions product that has been damaged or rendered defective (a) as a result of an accident, misuse, or abuse; (b) by the use of parts not manufactured or sold by MaxxAir Ventilation Solutions; or (c) by modification of product.

Labor charges for repair or replacement will be reimbursed according to the attached **Warranty Labor Reimbursement Rates**. This Limited Warranty covers only products purchased from MaxxAir Ventilation Solutions, and resold by an authorized dealer, retailer or seller and does not cover used, salvaged or refurbished products.

### Nullification of Warranty

The occurrence of any of the following nullifies and voids this warranty:

1. Any non-authorized modification, repair, or physical damage to the product, accidental or otherwise, not caused by a defect in material or workmanship.
2. If MaxxAir Ventilation Solutions determines that the product has been improperly installed (see installation instructions), altered in any way, or tampered with. Does not cover damage incurred by connecting to 115 Volts AC.

The Warranty does not protect against acts of God, such as direct lightning strikes, flood, earthquake and war. It also does not protect against vandalism, theft, normal-use wear and tear, abuse, damage due to low voltage disturbances, product or equipment modification or alteration.

### Sole Warranty

This warranty contains the sole warranty of MaxxAir Ventilation Solutions, there are no other warranties, expressed or, except as required by law in the State of Kansas, implied, including implied warranty or condition of quality, merchantability or fitness for a particular purpose, and such implied warranties, if any, are limited in duration to the term of this warranty. MaxxAir Ventilation Solutions expressly disclaims any liability under this warranty for any sums that exceed the retail value of the unit. Some states do not allow limitations on how long an implied warranty lasts.

No agent or representative of MaxxAir Ventilation Solutions, retailer, distributor or dealer has any express or implied authority to make any representation, promise, guarantee or warranty not stated in the Limited Product Warranty.

In no event shall MaxxAir Ventilation Solutions be liable for direct, indirect, incidental, special, consequential or multiple damages arising out of the use of the product or damage to the connected equipment, regardless of the legal theory on which such claim is based; even if advised of the possibility of such damage. The excluded damages include, but are not limited to, loss of profits, loss of savings or revenue, loss of life, injury, loss of use of the product or the connected equipment or any associated equipment, cost of capital, cost of any subsequent equipment, downtime, the claims of third parties, including customers, and damage to property. Some states do not allow exclusion or limitations of incidental or consequential damages. This warranty is valid in the U.S. and Canada only.

This warranty is in lieu of all other warranties, obligations, or liabilities expressed or implied by the company. Any properly installed device that proves defective in normal use will be repaired or replaced at MaxxAir's option provided the procedure as stated below is followed:

1. Submit request for Return Authorization No. by contacting Customer Service:
  - Call 316-832-4357 or
  - Email [RVPSupport@Airxcel.com](mailto:RVPSupport@Airxcel.com)
  - Fax to 316-832-3417
2. Properly package returned unit.  
(MaxxAir Ventilation Solutions may at its sole discretion issue a credit and not require the return of the product.)
3. Display Return Authorization Number on outside of box.
4. Supply full written description of the problem.
5. Specify your name, address, and daytime phone number.
6. Ship unit freight prepaid directly to:

Airxcel, Inc.  
3050 N. St. Francis  
Wichita, KS 67219

Any questions regarding this warranty, please contact Airxcel, Inc. at 316-832-4357, or by email at [RVPSupport@Airxcel.com](mailto:RVPSupport@Airxcel.com).

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